Oakland Symphony Chorus European Tour 2015 Payment Plan and Contract

Participation on this trip is open to all Chorus members, their guests, and guest singers.

Chorus Membership & Tour: \$4,375* Tour Only: \$4,500*

Payment Plan and Contract

Payment Plan for those that will be going on the tour:

due at time of sign-up	\$1,650 (includes \$350 non-refundable deposit)
8/13/2014	\$650
10/15/2014	\$650
02/04/2015	\$650

04/15/2015 \$775 Approx Balance due for Members* 04/15/2015 \$900 Approx Balance Due for Non-Members*

Refund Policy

If a singer leaves the Chorus before the end of the season and wishes to request a refund, you must provide notice of the request <u>in writing</u> to the Symphony office. Oral requests for a refund will not be accepted.

If a singer is dismissed from the Chorus for a violation of conduct and expectation policies as outlined in the Chorus Handbook, all moneys received to date are non-refundable.

The eligible refund will be calculated based on the following:

- 1. The initial tour deposit of \$350 is non-refundable. Under no circumstances will it be refunded.
- 2. The amount of a refund will be based on when the written withdrawal request is received. If the withdrawal is received:
 - a. on or after June 22, 2014, an additional \$350 will be assessed (\$700 total) and payment above that amount will be refunded.
 - b. on or after October 22, 2014, an additional \$500 will be assessed (\$850 total) and payment above that amount will be refunded.

c. on or after January 21, 2015, an additional \$750 will be assessed (\$1,100 total) and payment above that amount will be refunded.

All terms, policies, and fees provided by ACFEA in the proposal dated January 23, 2014 remain effective. This includes items such as the single room supplement fee, additional baggage fees, or an additional fee assessed for those requesting land-only passage or using their own frequent flyer miles.

* Please note, given the volatility in fuel and airline prices, ACFEA reserves the right to assess a surcharge should the airfares be significantly different to those used in the original quote. Any additional charge received by the Chorus from ACFEA will be passed along to each traveler. ACFEA and the Chorus also have no control over flight delays and cancellations. We encourage you to purchase travel insurance to cover such circumstance. In addition, this quote is based upon a total of 73 passengers. Should the Chorus travel with fewer passengers, the fee from ACFEA will be adjusted as needed. Any additional cost incurred by the Chorus will be passed along to each traveler.

I have reviewed the terms and conditions stated above and agree to them.

Agreed and accepted by: ______ Date: _____

Print name: _____ Initial here if Statement A is relevant:

STATEMENT A: I wish to purchase "land only" participation in the Chorus Tour. Total payment due is \$2,800 for Chorus members plus \$350 for Membership (total of \$3,150) or \$2,950 for Guests.

Participants selecting this option are responsible for making all travel arrangements to the hotel on night one and departure from the hotel after the final night.

Initial here if Statement B is relevant:

STATEMENT B: I intend to ask ACFEA to adjust my travel arrangements. This includes any adjustments from the group booking including seat upgrades, alternative flights, or using personnel frequent flyer miles. I understand that ACFEA will assess me an additional fee of \$75 until February 15th, 2015 or \$150 thereafter, plus any increased airfare fees from the group booking. Such requests will be made by completing the ACFEA Individual Travel Request form, available from August 2014.